



id you know there are nonprofit economic development organizations across the U.S. that offer free or low-cost trade counseling, export outreach, and technical assistance to U.S. businesses looking to export?

The Export-Import Bank of the United States (EXIM) has established relationships with over 75 of these entities through our City/ State Partner network. If a business needs advice on export-related issues, EXIM's City/State Partner members can provide the information and services that it needs to succeed. The North Carolina Small Business and Technology Development Center (SBTDC) is one such organization that enables North Carolina businesses to become export ready, furthering the export of "Made in North Carolina" goods and services.

SBTDC offers North Carolina companies free and confidential international business advice and assistance. SBTDC works with EXIM and other federal partners such as the Small Business Administration and the U.S. Department of Commerce to equip North Carolina businesses to gain access to financing such as export credit insurance and working capital, and to facilitate participation in programs that provide market research and help find qualified foreign buyers.

Slade Inc. is a company that SBTDC has worked with to increase their international market share. Based out of Statesville, NC.,

Slade Inc. is a manufacturer of fluid-sealing products for industrial equipment, specifically pumps and valves that serve the steam, nuclear and water hydro-electric plants, pulp and paper mills, and petrochemical and oil and gas industries.

With assistance from SBTDC, Slade took advantage of U.S. Department of Commerce's Gold-Key Matching Service, which it used to begin the process of identifying foreign customers and potential distributors in the global marketplace.

As Slade's export business grew, it worked with the SBTDC to manage the risks inher-

"By working with EXIM, Slade has been able to expand it's export sales to over 65 countries."





ent in exporting to unknown markets—such as getting paid by foreign customers—with help from EXIM.

Working with SBTDC, U.S. Commercial Service and EXIM, Slade has been able to expand its export sales with confidence, growing from just one export country in 1997 to 65 and growing today! Specifically, Slade has benefited from using EXIM's Export Credit Insurance product, which is just as it sounds: an insurance policy for a business' foreign accounts receivable.

Since 1997, Slade has made credit insurance a cornerstone of its business operations and has used EXIM's Short-Term Multibuyer Credit Insurance to offer open account terms to its international customers (rather than requiring cash-in-advance). Export credit insurance allows Slade to export to foreign customers with confidence, knowing

that should a foreign customer default or a sovereign government take an action that prevents Slade from being paid, EXIM will reimburse Slade for 95 percent of their export invoice. With "getting paid" never being an issue for Slade, it is able to better focus on business development.

The use of export credit insurance has also helped Slade streamline and improve its own back office operations. Export credit insurance has simplified Slade's credit reporting process and has simplified how the company establishes credit lines for foreign customers. In particular, the EXIM export credit insurance application allows Slade to download a ledger that quickly populates and processes a foreign customer's credit line. This in turn allows Slade to process new sales more quickly. And, if Slade has a question about a foreign customer or a credit insurance application, it can receive timely feedback from EXIM which



PRODUCTS

Mechanical packings and gasketing products, other custom sealing devices

TOP 5 EXPORT MARKETS

Taiwan, Saudi-Arabia, Italy, South Africa, Colombia, and Chile.

vets all of Slade's foreign customers. The use of EXIM credit insurance has equipped Slade to become a highly successful exporter with a proven strategy for entering new markets and finding new customers.



Call EXIM Today

1-800-565-EXIM (3946)

EXIM has experienced export finance professionals located throughout the United States.

Request a Free Consultation

An EXIM Export Specialist can help determine whether you qualify and to get started on your path to growing your business abroad.

grow.exim.gov/consultation

Find a City/State Partner

North Carolina Companies: Learn more about SBTDC by visiting them at www.sbtdc.org/programs/export.



To find a City/State Partner in your region visit exim.gov.



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